

CHARITY RETAIL ASSOCIATION
(A company limited by guarantee)

DIRECTORS' REPORT AND UNAUDITED
FINANCIAL STATEMENTS FOR THE YEAR ENDED
31 MARCH 2020

CHARITY RETAIL ASSOCIATION
(A company limited by guarantee)

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COMPANY INFORMATION

DIRECTORS

Karen Bilsby (appointed 27 June 2019)
Sarah Coles (appointed 18 June 2018)
Daniel Corns (appointed 3 November 2011)
Lorna Fallon (appointed 3 November 2016)
Jane Flannery (appointed 14 November 2019)
Jay Hogarty (appointed 10 September 2018)
Christopher Jestico (appointed 24 January 2020)
Sophie Lea (appointed 25 February 2020)
David Longmore (appointed 29 April 2019)
Karen McKenzie (appointed 6 November 2019)
Josephine Mewett (appointed 28 October 2018)
Robin Osterley (appointed 2 November 2015)
Emma Peake (appointed 16 January 2018)
James Thurston (appointed 14 November 2019)
Anne Webb (appointed 12 November 2009)

Stephen Biddle (resigned 14 November 2019)
David Borrett (resigned 24 January 2020)
Julie Byard (resigned 5 August 2019)
Roy Clark (resigned 29 April 2019)
Simon Dodd (resigned 9 April 2019)
John Egan (resigned 5 August 2019)
Graham Richardson (resigned 31 December 2019)
Allison Swaine-Hughes (resigned 14 November 2019)

COMPANY SECRETARY

Robin Osterley (appointed 20 February 2020)
Stephen Biddle (resigned 20 February 2020)

REGISTERED NUMBER

03709512

REGISTERED OFFICE

356 Holloway Road
London
N7 6PA

BANKERS

National Westminster Bank Plc
PO Box 83
Tavistock House
Tavistock Square
Bloomsbury
London
WC1H 9NA

ACCOUNTANTS

Moore Kingston Smith LLP
Devonshire House
60 Goswell Road
London
EC1M 7AD

CHARITY RETAIL ASSOCIATION

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CHAIR'S INTRODUCTION FOR THE YEAR ENDED 31 March 2020

There can be little doubt that the year 2019-2020, my last full year as Charity Retail Association chair, has been simultaneously the most successful and the most challenging for both the charity retail sector and its trade association. Successful because the sector had been, until the beginning of March, riding a tidal wave of positive public opinion about ethical shopping, environmental concerns and goodwill, and had been producing like-for-like sales growth the likes of which we had rarely seen before. And challenging because at the beginning of March it all fell apart because of the outbreak and rapid spread of coronavirus.

Within three weeks all charity shops had completely closed and as I write at the beginning of June they are just finalizing their reopening plans after a gap of in the region of three months. This report refers to 2019-20 and the full effects of the coronavirus outbreak will not be reported until the following financial year 2020-2021; although we fear there will be substantial downturns in income and profitability next year we are nevertheless optimistic that charity shops will survive and continue to provide a range of excellent services to the public as well as never more needed income for the charities who do such incredibly valuable work in the UK and abroad. But before all that struck, the Association was going from strength to strength. And the financial strength illustrated in this report goes to show the extent to which we are a much needed organisation: once again we had record membership levels (both charity and corporate), record numbers of shops within that membership, and made a substantial surplus which as it turns out will be much needed because of subsequent events.

Additionally, the 2019 conference was the best-attended ever and made a substantial financial contribution itself. Although we had planned this to be the last conference in to be held at East Midlands Conference Centre recent events have meant that we will be back there in 2021, having obviously cancelled the 2020 conference due to restrictions on travel and gatherings.

Among the lobbying activities of the year in question were:

- Continued work on council waste charges with DEFRA. Although this has been going slowly there are signs of positive progress and the current crisis may well establish better relationships with DEFRA, such that we are reasonably confident that waste charges from local authorities will be minimized.
- We have worked hard with the Home Office, the British Retail Consortium and with trade union USDAW as well as individual MPs and ministers to increase awareness around the issue of retail crime, and the fact that volunteers are equally susceptible to abuse and even assault as paid workers. This is being successful in changing the hearts and minds of many of our contacts and we believe that there is a good chance that assault against retail workers and volunteers will become an aggravated offence in due course.
- With our members we have been working closely to report on the difficult situation that has developed with regard to clothing banks, both with local authorities and on private sites such as supermarkets. These banks have been increasingly subject to tendering arrangements which have cut charities out of the picture or disadvantaged them, and we have been working as hard as possible to ensure that clothing bank operators give a fair proportion of their profits to charities.

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This year we said goodbye to Matt Kelcher, for four years our Head of Public Affairs, who moved on to the British Medical Association last summer. His replacement, Jonathan Mail, has proved equally adept at understanding the sometimes convoluted and labyrinthine arrangements of public policy and at working with Chief Executive Robin Osterley to increase our public profile.

During the current crisis CRA has been working extremely closely with many other infrastructure bodies and it is a tribute to the whole team led by Robin that we are now considered a major player in the Voluntary and Community Sector. Among the organisations with which we have connected are NCVO, ACEVO, the Chartered Institute of Fundraising, the Fundraising Regulator, the Charity Tax Group, the Charity Finance Group, Volunteering Matters, the Directory of Social Change, and many others, as well as key bodies in Scotland, Wales and Northern Ireland.

As usual we have been providing a range of key services to our members. This year saw two really important new services introduced, as previewed in last year's report:

- The Charity Retail Safeguarding Scheme is a framework within which charities can provide a Licence to Operate for shops that conform to a certain set of standards with regards to safeguarding. As safeguarding becomes increasingly important for charity shops this scheme will provide a structured way for charities to understand the issues and requirements of having proper safeguarding in place and to certify accordingly.
- The TRUST scheme was also introduced in the summer of 2019 to provide a method of licensing recyclers according to the criteria of sound business, health and safety, HR management, transport, and environment. This scheme has been put in abeyance as a result of the current crisis but we will be revisiting it as soon as it is appropriate to do so; it will offer comfort to our members to understand that the recyclers with whom they are dealing are fit for purpose and effective as well as safe to deal with in all senses of the word.

Our annual conference was just one of around 30 events, all of which have received incredibly strong feedback from their attendees – approval ratings consistently about 89%. And all this is coupled with some highly respected and widely-used research which enables our members to benchmark themselves against each other and against commercial retail. Our research partners BDO have continued to provide an excellent set of weekly and monthly reports which provide an invaluable snapshot into how well the sector is doing, and we are very grateful to them for providing this service free of charge to the sector.

So that was a small snapshot of the last financial year. Looking forward, the sector along with many other sectors, has never before faced such a degree of uncertainty and required to be so fast on its feet; but one thing the past few months have taught me is never to underestimate the creativity, resilience and flexibility of the charity retail sector. At this time shops are starting to reopen in a variety of different ways, taking due cognizance of government requirements on social distancing, keeping staff, volunteers and customers safe, and reducing the amount of unnecessary travel around the country. These enormous challenges are being met with fortitude, flexibility and effective planning by our members and as I write a sense of optimism is spreading through the sector that we will not only come out of this in reasonable shape, but also stronger and more resilient than ever before. I am very proud of the work that the CRA team has led and delivered in relation to advice and guidance around coronavirus – at a time when our members have needed it most together with the speed and quality of advice that has been given.

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Although we cannot be certain what the future will bring and the extent to which charities and their retail operations will weather this storm, one thing is certain - that we at CRA will do our very best to support the incredible work that you, our members, do in providing much needed funds, community hubs, volunteering opportunities and positive environmental impact in this marvelous and still vibrant sector.

I have really enjoyed the role of Chair of the Association and feel very honored to have been given the opportunity to support the CRA over the last three years. I wish Robin Osterley and the CRA team every success in the future.

Anne Webb
Chair, Charity Retail Association

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DIRECTORS' REPORT FOR THE YEAR ENDED 31 March 2020

The directors present their report and financial statements for the year ended 31 March 2020.

Objects

The objects for which the Company is established are: -

- a) to assist charities to make better use of their assets and resources by promoting good practice in the field of charity retailing;
- b) to promote the benefits of charity retailing to the environment, the community and to charity;
- c) to act in the interests of the Members.

Our aims

We work to:

- Influence and monitor legislation and regulations that affect charity retailing.
- Promote the benefits to the environment, the community and to charities of charity retailing.
- Be the major source of expertise and up-to-date information on issues affecting the charity retail sector.
- Promote good practice.
- Work closely with other relevant organisations to support our members.

Our vision

A successful charity retail sector in the UK, actively promoted and supported by the Charity Retail Association.

What we do

- Effective lobbying and public relations on behalf of our members on key issues including Gift Aid improvements, correct waste charging, and donated stock supply.
- Promoting good practice and increased public support for charity retailing.
- Carry out and commission research, market analysis, guidance and information about charity retailing.
- Host the Charity Retail Conference, Exhibition and Awards.
- Offer training opportunities and support.
- Host active special interest groups and networking opportunities.
- Provide an online discussion forum.
- Offer free advice lines covering legal matters and security.

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DIRECTORS' REPORT FOR THE YEAR ENDED 31 March 2020

Values

The Association's values are: -

Integrity, honesty, openness and transparency

To be environmentally aware

To be collaborative and co-operative with members and other organizations from the wider sector

To act in the best interest of our members

To be the best possible partners with other industry and third sector organizations

To be influential at all levels

To be the voice of charity retail

To be a platform for creating a sense of community across our membership

To provide first class customer service

To be the hub for all knowledge, research and expertise

To identify, develop and promote best practice and innovation

To be proactive and responsive in dealing with developments affecting the sector

REVIEW OF ACTIVITIES AND ACHIEVEMENTS

Charity Membership

The membership of the CRA is drawn from charities of all sizes from large national chains to small local charities with just one or two shops, and indeed some who have yet to embark on the retail journey. Our best estimate is that in the region of 85% of charity shops in the UK are owned by charities in CRA membership; a statistic which gives us considerable weight when speaking as the voice of the sector.

The table below illustrates the breakdown of our membership by number of charity members in each size category as well as the breakdown by the number of shops run and the contribution made to membership income.

Total number of members for 2019/20 are 410 operating 9,147 shops (2018/19; 396 members with 9,058 shops).

Charity membership table (figures in brackets are for last year)

No. of Shops	No. of Charities	Total No. of Shops	% of Total Shops	Membership Fees (Net) £	% Total Membership Income
>100	19 (18)	5,232 (5,072)	57.2 (56.0)	180,024 (153,704)	48.4 (42.2)
21-100	54 (53)	1,876 (1,987)	20.5 (21.9)	79,175 (94,115)	21.3 (25.9)
5-20	162 (157)	1,691 (1,656)	18.5 (18.3)	74,890 (77,356)	20.2 (21.3)
0-4	175 (168)	348 (343)	3.8 (3.8)	37,497 (38,608)	10.1 (10.6)
Totals	410 (396)	9,147 (9,058)	100.0%	371,586 (363,783)	100.0%

Commercial Activities

Commercial income continues to grow. Our statutory accounts do not differentiate between membership income from charity and commercial members. The principal source of this income is our corporate membership scheme, and we are very grateful to the 50 or so corporate members with whom we work in close partnership. Corporate members benefit from a range of services including early access to exhibition stands at the Charity Retail Conference, the continued success of which means that companies offering goods and services to charity retailers see it as the "must attend" event.

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Collaboration with other organisations

We work closely with a number of organisations involved in associated charity areas, such as the NCVO, SCVO, ACEVO, Institute of Fundraising, Hospices UK, the Charity Tax Group, Charity Finance Group, PFRA and the FRSB and also with organisations concerned with re-use and recycling, such as WRAP, the Textile Recycling Association, the London Textile Forum and others. We are also starting further work collaborating with other retail trade bodies such as the British Retail Consortium, the Northern Ireland Independent Retail Association, and the Association of Town Centre Managers. We fully intend to be an open and welcoming partner in the future and to promote charity retail in key industry groupings and forums.

Reserves

The Association's Board has approved a policy to maintain minimum reserves based on a contingent liability basis plus the need to maintain enough funds to cope with unexpected events. The Finance Committee recommended, and the Board approved, a minimum reserve of £200,000 in 2014/5. This level was still considered appropriate in 2019/20. This is kept under review and revised as required.

Thanks

Our thanks go to all members who have contributed their time and expertise in supporting the Association including all those who contribute their input, advice, time and expertise to our interest groups and the Finance Committee.

Directors

Details of the directors' shareholding are given on page 1. The Association has no issued share capital or debentures, hence there are no directors' interests requiring disclosure.

Directors' responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Small company special provisions

The report of the Board has been prepared taking advantage of the small companies' exemption of section 415A of the Companies Act 2006. It was approved, and authorised for issue, by the Board on 16th July 2020 and signed by order of the Board by:



Robin Osterley
Director

CHARITY RETAIL ASSOCIATION
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**INDEPENDENT CHARTERED ACCOUNTANTS' REVIEW REPORT TO THE DIRECTORS OF THE
CHARITY RETAIL ASSOCIATION FOR THE YEAR ENDED 31 MARCH 2020**

We have reviewed the financial statements of the Charity Retail Association for the year ended 31 March 2020, which comprise the Income and Expenditure Account, the Balance Sheet and the related notes 1 to 11. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Section 1A FRS 102 'The Financial Reporting Standard Applicable in the UK and Ireland'.

This report is made solely to the Company's directors, as a body, in accordance with the terms of our engagement letter dated 22 May 2019. Our review has been undertaken so that we may state to the company's directors those matters we have agreed with them in our engagement letter and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's directors as a body for our work, for this report or the conclusions we have formed.

Directors' Responsibility for the Financial Statements

As explained more fully in the Directors' Responsibilities Statement set out on page 6, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Accountants' Responsibility

Our responsibility is to express a conclusion based on our review of the financial statements. We conducted our review in accordance with International Standard on Review Engagements (ISRE) 2400 (Revised), Engagements to review historical financial statements and ICAEW Technical Release TECH 09/13AAF Assurance review engagements on historical financial statements. ISRE 2400 also requires us to comply with the ICAEW Code of Ethics.

Scope of the Assurance Review

A review of financial statements in accordance with ISRE 2400 (Revised) is a limited assurance engagement. We have performed additional procedures to those required under a compilation engagement. These primarily consist of making enquiries of management and others within the entity, as appropriate, applying analytical procedures and evaluating the evidence obtained. The procedures performed in a review are substantially less than those performed in an audit conducted in accordance with International Standards on Auditing (UK and Ireland). Accordingly, we do not express an audit opinion on these financial statements.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the financial statements have not been prepared:

- so as to give a true and fair view of the state of the company's affairs as at 31 March 2020, and of its surplus for the year then ended;
- in accordance with United Kingdom Generally Accepted Accounting Practice and
- in accordance with the requirements of the Companies Act 2006.

Moore Kingston Smith LLP
Devonshire House
60 Goswell Road
London
EC1M 7AD

Moore Kingston Smith LLP.

Date: 20 August 2020

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**INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2020**

	Note	2020 £	2019 £
Income			
Membership Subscriptions		424,592	411,686
Conference, Events & Training		316,073	288,760
Other Income		29,204	30,617
		<u>769,869</u>	<u>731,063</u>
Expenditure			
Staff Costs	3	433,535	437,835
Conferences, Events & Training		183,341	165,044
Publications & Subscriptions		9,248	6,642
Marketing Materials		1,700	1,011
Projects & Campaigns		1,900	4,350
Research		-	12,500
Rent, Rates & Utilities		33,179	29,783
Lobbying & Public Affairs		14,098	10,495
Website Maintenance & Computer Costs		19,256	14,644
Printing & Stationery		1,764	4,440
Book-Keeping and Accountancy Fees		7,117	7,581
Professional, Legal and Consultancy Fees		2,687	11,155
Telephone & Postage		3,180	4,402
Travel, Entertainment & Refreshments		4,033	5,396
Depreciation		16,180	16,080
Profit/Loss on Sale of Goods		(2,109)	(1,730)
Insurances		1,553	1,979
Bank Charges		606	584
Bad Debts		533	-
Sundry Expenses		310	2,746
		<u>732,111</u>	<u>734,937</u>
Operating Surplus/(Deficit)		<u>37,758</u>	<u>(3,874)</u>
Interest receivable		2,235	1,189
Surplus/(Deficit) for the year before taxation		<u>39,993</u>	<u>(2,685)</u>
Taxation	4	(500)	(555)
Surplus/(Deficit) for the year after taxation		<u>39,493</u>	<u>(3,240)</u>

BALANCE SHEET
AS AT 31 MARCH 2020

	Note	£	2020 £	£	2019 £
FIXED ASSETS					
Intangible assets	5		21,702		18,548
Tangible assets	6		3,945		8,020
			25,647		26,568
CURRENT ASSETS					
Current asset investment		200,000		200,000	
Debtors	7	270,867		339,983	
Cash at bank and in hand		365,834		469,758	
		836,701		1,009,741	
CREDITORS: amounts falling due within one year	8	(461,304)		(674,758)	
NET CURRENT ASSETS			375,397		334,983
NET ASSETS			401,044		361,551
CAPITAL AND RESERVES					
General fund	10		401,044		361,551
			401,044		361,551

For the financial year ended 31 March 2020 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved by the board of directors and authorised for issue on 16th July 2020 and are signed on its behalf by:



Robin Osterley
Director

The notes on pages 11 to 17 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

1. ACCOUNTING POLICIES

Company information

Charity Retail Association is a private company limited by guarantee incorporated in England and Wales with registration number 03709512. The registered office is 356 Holloway Road, London N7 6PA.

Accounting convention

These financial statements have been prepared in accordance with Section 1A of FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the requirements of the Companies Act 2006 as applicable to companies, subject to the small companies' regime.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

Income

All income is shown exclusive of Value Added Tax. Income from membership subscriptions is accounted for over the subscription year which runs to 31 March each year. Subscriptions received before the year-end for the following year are carried forward as deferred subscription income. Other income received before the period for which it is earned is also deferred.

Intangible fixed assets

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortization and accumulated impairment losses.

Amortization is recognized so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Computer software	-	3 years
Website development costs	-	3 years

Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Expenditure on tangible assets is capitalized and stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Office Furniture	-	5 years
Office Equipment	-	5 years
Computer Equipment	-	3 years

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The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is credited or charged to profit or loss.

Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less.

Financial instruments

Basic financial instruments are measured at amortized cost. The company has no other financial instruments or basic financial instruments measured at fair value.

Taxation

The tax expense represents the sum of the tax currently payable.

Current tax

The tax currently payable is based on taxable profit for the year. Taxable profit differs from net profit as reported in the profit and loss account because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The company's liability for current tax is calculated using tax rates that have been enacted or substantively enacted by the reporting end date.

Employee benefits

The costs of short-term employee benefits are recognized as a liability and an expense, unless those costs are required to be recognized as part of the cost of fixed assets.

The cost of any unused holiday entitlement is recognized in the period in which the employee's services are received.

Termination benefits are recognized immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

Retirement benefits

The Association operates a Stakeholder Pension Scheme, which is a defined contribution scheme. Contributions to the scheme are accounted for on a payable basis.

Leases

Rentals payable under operating leases, including any lease incentives received, are charged to income on a straight line basis over the term of the relevant lease except where another more systematic basis is more representative of the time pattern in which economic benefits from the lease asset are consumed.

Current asset investments

Current asset investments comprise of a deposit held with a bank with an original maturity of more than three months.

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

2. SURPLUS

The surplus is stated after charging:

	2020	2019
	£	£
Depreciation of tangible and intangible fixed assets:		
- owned by the company	<u>16,180</u>	<u>16,080</u>

3. STAFF COSTS

Staff costs were as follows:

	2020	2019
	£	£
Wages and salaries	358,912	358,582
Social security costs	33,097	32,942
Pension costs- defined contribution	35,891	36,780
Recruitment & training	5,149	9,249
Childcare vouchers	486	282
	<u>433,535</u>	<u>437,835</u>

The average monthly number of employees during the year was as follows:

2020	2019
No.	No.
<u>10</u>	<u>10</u>

During the year, directors' remuneration totalled £76,550 (2019: £74,530). Seven directors received reimbursements of expenses totalling £2,931 (2019: £1,453). The number of directors to whom retirement benefits are accruing under defined contribution pension schemes is 1 (2019: 1).

4. TAXATION

	2020	2019
	£	£
UK corporation tax charge	<u>500</u>	<u>555</u>
Corporation tax is charged at 19% (2019 - 19%)		

The company's trade falls under the mutual trading exemption so is not subject to corporation tax.

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NOTES TO THE FINANCIAL STATEMENTS
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5. INTANGIBLE FIXED ASSETS

	Computer Software	Web Development	Total
Cost			
At 1 April 2019	9,321	65,972	75,293
Additions	3,510	10,854	14,364
At 31 March 2020	<u>12,831</u>	<u>76,826</u>	<u>89,657</u>
Depreciation			
At 1 April 2019	4,338	52,407	56,745
Charge for the year	3,023	8,187	11,210
At 31 March 2020	<u>7,361</u>	<u>60,594</u>	<u>67,955</u>
Net book value			
At 31 March 2020	<u>5,470</u>	<u>16,232</u>	<u>21,702</u>
At 31 March 2019	<u>4,983</u>	<u>13,565</u>	<u>18,548</u>

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6. TANGIBLE FIXED ASSETS

	Office Equipment	Office Furniture	Computer Equipment	Total
Cost				
At 1 April 2019	2,888	3,769	27,473	34,130
Additions	-	-	895	895
Disposals	-	-	(343)	(343)
At 31 March 2020	2,888	3,769	28,025	34,682
Depreciation				
At 1 April 2019	2,780	2,782	20,548	26,110
Charge for the year	24	415	4,531	4,970
Eliminated on disposal	-	-	(343)	(343)
At 31 March 2020	2,804	3,197	24,736	30,737
Net book value				
At 31 March 2020	84	572	3,289	3,945
At 31 March 2019	108	987	6,925	8,020

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

7. DEBTORS

	2020	2019
	£	£
Due within one year		
Lease deposit	3,229	3,229
Trade debtors	200,168	290,643
Other debtors	67,470	46,111
	<u>270,867</u>	<u>339,983</u>

8. CREDITORS:
Amounts falling due within one year

	2020	2019
	£	£
Trade creditors	41,113	10,550
VAT liability	55,111	101,816
Corporation tax	500	452
Other taxation and social security	-	9,499
Other creditors	364,580	552,441
	<u>461,304</u>	<u>674,758</u>

Other creditors include deferred income of £356,844 (2019 - £542,376).

9. COMPANY STATUS

On 22 October 2015 the Association of Charity Shops formally changed its name, at Companies House, to the Charity Retail Association, which was incorporated as a company limited by guarantee no. 03709512 on February 8, 1999 and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding £10 towards the assets of the company in the event of liquidation.

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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

10. RESERVES

	General fund
	£
At 1 April 2019	361,551
Surplus for the financial year	39,493
At 31 March 2020	<u>401,044</u>

11. OPERATING LEASES

At 31 March 2020 the Charity Retail Association had a six-month commitment under an operating lease for its offices, as follows:

	2020	2019
	£	£
For leases expiring:		
Within one year	10,976	10,298
	<u>10,976</u>	<u>10,298</u>