

Volunteer Shop Assistant



Time: Monday—Sunday, set shifts available

Location: We have shops throughout Merseyside, Cheshire and North Wales. For a full list, contact us.

Reporting to: Shop Manager

About Claire House

Claire House Children's Hospice offers care, support and choice to families whose children won't live to be adults. At Claire House, we focus on not what we do, but why we do it. Our nurses take over for a couple of days so mum and dad can be parents, as opposed to carers 24/7.

Purpose of the role:

Volunteers support the shops to raise vital funds to enable Claire House to provide care to children and young adults with life-limiting and life-threatening conditions from across Merseyside, Cheshire and North Wales. By volunteering in our shop, you become an ambassador of Claire House and the effect that has on the hospice and surrounding areas is priceless. Although the shop may seem a long way removed from Bebington, the children and their families truly reap the benefits that your voluntary work brings.

Main Tasks:

- Front of house support, including money handling, till operation, receiving donations, serving customers and stock rotation of displays
- Back room support, including sorting, steaming, hanging and pricing donations
- Housekeeping support

Attributes and Competencies:

Communication skills. A friendly, enthusiastic and approachable nature. Effective time management. All volunteers need to work well and supportive in a team

This role does not include:

- Advice or support in relation to a person's medical, personal or financial affairs

What will you need to wear?

Volunteers are asked to dress appropriately. Lanyard (provided by Claire House) to be visible at all times when undertaking volunteer activities.

What benefits can you expect as a volunteer?

Volunteers will part of an enthusiastic and supportive team. Claire House is committed to enabling and empowering our volunteers to utilise their existing skills whilst learning and developing new skills.

Requirements:	Application form, Informal Interview, 2 references
Training and Development:	A mandatory in-house training program will be provided before the role starts. Accumulating relevant work experience. Direction and support
Contact:	If you are interested in applying for this opportunity or would like further information please contact the Volunteering Team on 0151 343 0883 or volunteering@clairehouse.org.uk