

# Charity Retail Association®

The voice of charity retail

## OFFICIAL NOTICE OF ANNUAL GENERAL MEETING OF THE CHARITY RETAIL ASSOCIATION TO BE HELD ON 19 NOVEMBER 2020

This is the official notice of our Annual General Meeting which will be held at 3pm on Thursday 19 November 2020 on Zoom, for the purpose of election of officers, presentation of the annual accounts, and other business.

### Speakers

This year the AGM is part of the New Charity Retail virtual conference, at which we are lucky to have a range of fascinating speakers:

**Esther Pugh**, Senior Lecturer, **Leeds Beckett University**, who will discuss how charity shops can strongly communicate brand values which capture the consumer mood for sustainability

**Steve Curry**, Chief Executive, **Harlington Hospice** and **David Brodala**, **Charity Retail Consultant**, who will talk about three charities who have joined to manage their charity shops

**Taskeen Ahmed**, Group Chief Operating Officer, **Precycle Group**, presenting sustainability in bric a brac recycling

**Ciarin Kent**, Business Analyst, **Shelter** and **Paul Langston**, Association Partner, **CACI**, discussing the 'Halo Effect' on charity stores towards donations

**Maria Yavorskaya** and **Tatiana Gakh**, Co-founders, **Zipsale**, who will provide insights in selling second hand online

**Josh Bentham**, National Partnerships and Commercial Manager at **Shopiango by World of Books Group** and **Andy Ostcliffe**, Online Operations Manager at **British Heart Foundation**, demonstrating how technology can unlock the potential of online sales

The AGM will take place on the last day of the conference and is free to attend, and will feature **Martin Newman**, **The Consumer Champion**, who will discuss how consumers and values have changed due to the pandemic.

I look forward to seeing as many of you as possible at the meeting.

To book places for you and your colleagues please go to our Conference/AGM page on Eventbrite <https://www.eventbrite.co.uk/e/agm-and-conference-2020-tickets-125436569155> or email [julia@charityretail.org.uk](mailto:julia@charityretail.org.uk) or phone 0300 030 1088. Please book your place(s) by 10am Tuesday 17 November at the latest.

Regards



Robin Osterley

Chief Executive

Charity Retail Association